

OUR GUEST PROMISE



**THIS IS WHAT WE OWE EACH OTHER.
THE FOUNDATIONS OF OUR RELATIONSHIP
WITH EACH OTHER.**

What you can expect from us:

- * We will challenge you
- * We will hold you to a higher standard than you hold yourself to keep you accountable to your highest potential
- * We will help prepare you for the trip with remote and in-person physical training sessions and with strategies and tools to enhance your mental resilience.
- * We will engage you and your cohort to form a supportive team before and during the trip.
- * We may ask difficult questions of you throughout the trip. This will help you become more than you could become on your own.
- * We will support and mentor you in advance of and throughout the trip so that you are never far away from the support you need. You can reach out to us any time.
- * We will treat you with care and make your best interests our priority. If we ever let you down, we will do our best to make it right.
- * We will not make it easy for you. Because if we let you off, we let you down.

What we expect from you:

- * You will always give whatever is your 100% at any given time
- * You will do your best to participate in all activities so that we keep the team together and on the same journey at all times
- * You will take responsibility for bringing the right kit, in accordance with the kit lists we send you
- * You will embrace the idea of being off-the-beaten path, taking minimal luggage and enjoying the life-enhancing benefits of simplicity and authenticity
- * You will pay all costs as and when agreed in our terms.

